

JOSEPH T. BUCK, III
PRESIDENT/COO

Mr. David Waddell
Executive Secretary
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, Tn. 37243-0505

June 8, 1999

Re: IntraLATA Toll Dialing Parity

98-00802

Mr. Waddell:

~~99-00360~~
Revised

Per your letter dated April 29, 1999 and with the subsequent assistance of your staff, enclosed please find an original and 13 copies of the P.V. Tel of Tn. LLC Resale IntraLATA Toll Dialing Parity Plan along with 13 copies of the P.V. Tel of Tn. LLC CLEC IntraLATA Toll Dialing Parity Plan . We believe that the enclosed plan(s) now meet all FCC and TRA requirements as defined by your staff.

Should you have any questions or require further information please feel free to contact me directly at (423)578-1961.

Sincerely,

Joseph T. Buck III NCE
President

RECEIVED
EXEC. SECRETARY OFF.

JUN 10 1999

TN REGULATORY AUTHORITY

cc. H. Walker

PV TELECOM *
ENTERPRISES, INC.

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**Intralata Toll
Dialing Parity
Plan**

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P.V. Tel. of Tn. LLC
May 12, 1999

I. IntraLATA Environment

P.V. Tel customers will be provided IntraLATA dialing parity via P.V. Tel.'s local network upon initial approval of this application for facilities based services. P.V. Tel. will implement IntraLATA dialing parity in each P.V. Tel local switch installed in Tennessee. This will provide each P.V. Tel customer with full 2-PIC (primary Interexchange Carrier) selectivity in parity with existing resale services. Scheduled timeframe for implementation of P.V. Tel switches are four (4) months after receipt of initial TRA approval.

II. Carrier Selection Procedures

Utilizing a 2-PIC methodology, customers will be able to pre-subscribe to one telecommunications carrier for interLATA and presubscribe to the same or a different telecommunications carrier for intraLATA toll services.

P.V.Tel. employees who communicate with the public, accept customer orders and/or service customer accounts have been trained to explain the process and alternatives to customers and assist in the selection of both interLATA and intraLATA carriers.

III. Customer Education / Notification

P.V. Tel. has educated our customer services representatives on the 2-PIC availability. Customers contacting P.V. Tel for local service will be offered the opportunity to select an IntraLATA carrier of their choice. A list of currently available IntraLATA carriers is available to the customer upon request. In the event that the customer chooses not to select or have selected for them, an IntraLATA carrier, a no-pic will be placed on the order. In that event the customer will be required to select a carrier for IntraLATA dialing on a call by call basis using carrier access codes.

Notification of existing customers is not required as P.V. Tel does not currently provide facilities based services in Tennessee and as such currently does not have an existing customer base.

IV. Access to Operator Services and Directory Assistance

Access to Operator Services and Directory Assistance will continue to be available thru both the customer's local exchange carrier or their interLATA carrier. Access to such services will be provided on a nondiscriminatory basis. For Operator Services, customers dial "0" to reach their local exchange operator and "00" to reach their interLATA operator service. For Directory Assistance customers dial "1-411" inside P.V. Tel's local service territory and "1-NPA-555-1212" for accessing their interLATA carrier's Directory Service.

V. List of Available IntraLATA Toll Dialing Parity Exchanges

See Attachment A

VI. Cost Recovery

There will be no additional charges for the implementation of IntraLATA toll dialing parity within the P.V. Tel switching network. Costs charged by other LEC's which are passed on to P.V. Tel via TRA approved resale agreements will be passed on to customers on a pass-thru basis.

VII. Charge for PIC changes

P.V. Tel will charge a service fee as outlined in its tariff for customers requesting a PIC change after the installation of their service has been completed. There will be no PIC charge for initial service installation.

VIII. Conformation to FCC and TRA requirements

P.V. Tel will comply with any and all FCC and TRA rules and regulations including those concerning to the provisioning of IntraLATA Toll Parity. P.V. Tel will also conform to any and all anti-slamming rules and regulations approved by both the FCC and the TRA.

VIII. Anti-Slamming

It is P.V. Tel's policy to educate every employee on the current rules regarding customer slamming. In no event shall an employee issue a PIC change request without the express written consent of the customer via a signed LOA form.

Any customer notifying P.V.Tel that an IXC has slammed them from their desired service will be restored to the carrier of their choice at no charge and notification will be given to the appropriate regulatory authorities of the offending carrier.

Attachment A
IntraLATA Toll Dialing Parity
Available Exchanges

City

LATA

Johnson City
Kingsport
Bristol
Elizabethton
Greeneville
Church Hill
Blountville
Jonesborough
Midway
Sevierville

N.E. Tennessee
N.E. Tennessee
N.E. Tennessee
N.E. Tennessee
N.E. Tennessee
N.E. Tennessee
N.E. Tennessee
N.E. Tennessee
N.E. Tennessee
Knoxville